

Infozech

TECHNOLOGY | TRANSFORMATION | INFRASTRUCTURE

Infozech is a Technology Solution Partner serving large Telecom and Tower Companies.

With deep domain knowledge of the Telco-Tower infrastructure business, we excel at understanding our client's business processes and transforming them into efficient workflows for automation.

We do this with our proven Software Modules, customization and configuration capabilities, services and consultancy in the Tower Domain Business to ensure a faster TAT for our clients.

SPEAK TO OUR EXPERTS!

Contact Us



Infozech Software Private Limited
+91-11- 46401111

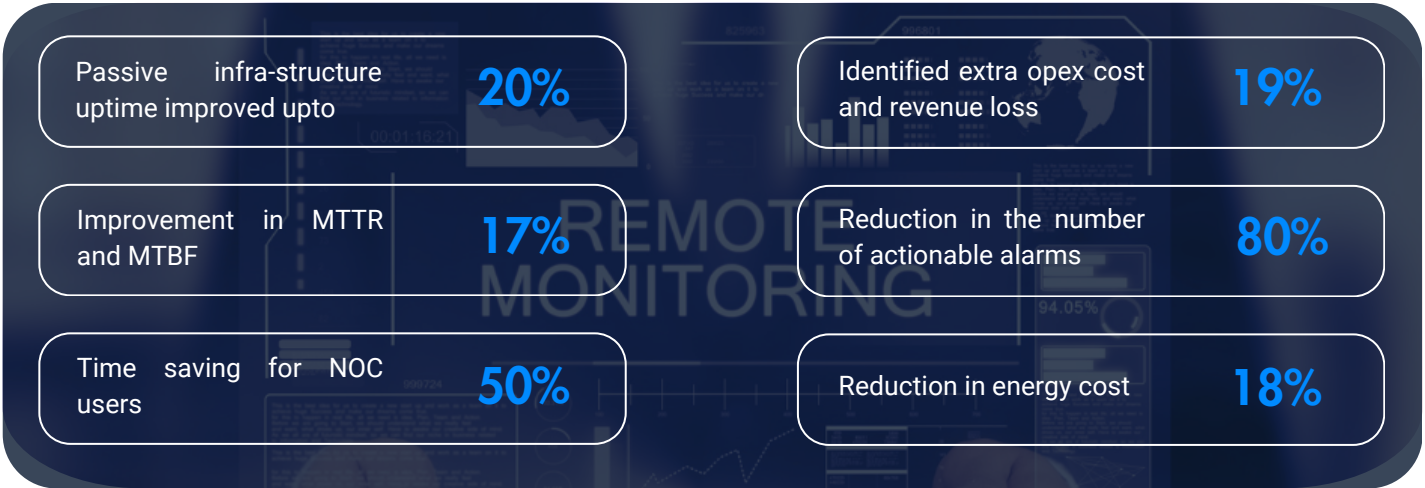


A24/5, Mohan Cooperative Industrial Estate,
Saidabad, New Delhi, Delhi 110044, India



www.infozech.com
sales@infozech.com





INFOZECH’S REMOTE MONITORING SOLUTION: iROC

Telecom Infrastructure providers invest heavily in site infrastructure and tenant acquisition, with **strict SLAs** that, if unmet, lead to **hefty penalties**. However, monitoring challenges persist due to **delayed or unreliable data**, **lack of real-time issue resolution**, and **fragmented, hardware-dependent platforms**.

Infozech’s iROC centralizes monitoring, enhances data reliability, automates alarm management, and enables real-time decision-making, ensuring seamless operations and SLA compliance.

FEATURES OF iROC

- 

Hardware-Agnostic Integration – Seamlessly connects with IoT, RMS, smart meters, rectifiers, genset controllers, and third-party systems supporting multiple protocols.
- 

Centralized Monitoring & Site Control – Enables remote device management through bidirectional communication, and control over generators, cooling systems, and lights for optimized performance.
- 

Comprehensive Alarm Management – automates tracking and managing of alarm lifecycle right from their creation from RMS, smart devices, and OSS till resolution.
- 

Power Equipment Optimization – Recommends generator decommissioning, optimizes battery performance, tracks vendor efficiency, and improves energy consumption.



Geospatial Site Visualization

Real-time site mapping, operator/vendor-based views, classification-based filtering, and distance tracking for better insights.



AI-Based Intelligent Alarms

Uses AI to correlate alarms, detect anomalies, auto-trigger tickets, suppress false alerts, and process even unknown/ Not defined alarm.



Advanced Reporting & Analytics

AI/ML-driven dashboards for insights on KPIs like outages, data quality, equipment health, error reports, and power usage effectiveness (PUE).